

Terms and conditions

AngeleSelegna Cleaning Services Llc, also referred to hereinafter as "Company" or "we", "us" reserves the right to make changes to these terms and conditions for our cleaning service in Washington State. By requesting service from **AngeleSelegna Cleaning Services Llc**, the client accepts these terms and conditions below and agrees to abide by them. Please read these terms and conditions carefully.

COVID-19: No client shall book an AngeleSelegna Cleaning Services Llc, without fully disclosing that they are aware of the symptoms of Covid. As a client of **AngeleSelegna Cleaning Services Llc**, it is your responsibility to inform our company if you are experiencing any Covid or Covid-related symptoms. If you have recently been out of the country, felt sick, cared for someone who was feeling sick, been quarantined, or are planning to be quarantined, all of that information and other related information must be disclosed to **AngeleSelegna Cleaning Services Llc**, in accordance with United States health and safety laws. **AngeleSelegna Cleaning Services Llc** reserves the right to discontinue any service for health and safety reasons.

REFUNDS : Our services are customized to each client, therefore **AngeleSelegna Cleaning Services Llc**, does not offer refunds. However, please contact us within 24 hours of the booking start time if you have any complaints about your cleaning service. We do not offer refunds, but will offer a free re-clean if we are notified within 24 hours of the initial cleaning. Clients must list, with photographs, any areas of the home that were overlooked during the initial cleaning. Any areas not listed within 24 hours of the initial cleaning will not be honored in the re-clean. Additionally, clients cannot add a new service to the re-clean without meeting our minimum re-service requirement. Our free re-cleans will be conducted within 24 hours to 48 hours. The client must be available to allow access to the cleaners for the re-clean.

RECEIPTS AFTER CLEANING: All receipts are automatically sent once payment is successful. If clients do not receive a receipt automatically, they must make a request to **AngeleSelegna Cleaning Services Llc**, to have the receipt generated manually. Please note that receipts will only be sent to the email used during the booking. If the email is not entered correctly, the receipt will not be received.

GIFT CARDS: Gift cards are redeemable for a housekeeping service but are not refundable or redeemable for cash. To use a gift card, please access our reservations page and enter your unique gift card code. Remaining balances on gift cards can also be used for a future service.

NO TERMS OR CONTRACT: This agreement between the client and **AngeleSelegna Cleaning Services Llc**, has no terms or conditions. You may cancel your recurring or one-time cleaning service prior to 24 hours prior to the scheduled booking. **AngeleSelegna Cleaning Services Llc**, also reserves the right to cancel the service provided at any time. However, there is a \$75 cancellation fee for bookings cancelled less than 24 hours prior to the booking date. Any rescheduled appointments can only be cancelled for a \$75 cancellation fee or can be rescheduled again for a suitable date.

EXIT CLEANING: Clients utilizing our exit cleaning plan agree to have their homes empty and free of clutter. **AngeleSelegna Cleaning Services Llc**, does not remove pet odors from homes. If your home is empty and you need pet odors removed, please call a specialist. **AngeleSelegna Cleaning Services Llc**, reserves the right to revert clients to a regular or deep cleaning pricing plan if the home is still occupied and there are still items in the home when we arrive. These include but are not limited to items inside the refrigerator, inside cabinets, etc. **AngeleSelegna Cleaning Services Llc**, **exit cleaning** is priced for homes that are empty. Since emptying cabinets and refrigerators takes time, additional charges will apply when these tasks are added. To utilize our inside cabinets or appliance cleaning plan, clients may leave only a minimum of items inside. All items must be removed.

HOURLY SERVICE: All hourly services are billed hourly only at the current rate set by AngeleSelegna Cleaning Services Llc, at the time of booking. Clients are not allowed to change their booking type after the service has started without properly notifying AngeleSelegna Cleaning Services Llc, does not offer custom priced bookings. A booking service can only be for standard cleaning, deep cleaning, move-out cleaning, or hourly cleaning, organization, or home concierge services. All services fit into one of these service types offered. AngeleSelegna Cleaning Services Llc, cleaners are not allowed to make adjustments to a client's cleaning service type during the cleaning. All cleaning adjustments must be made with AngeleSelegna Cleaning Services Llc, via email, text, or phone call. Changes to the booking are subject to approval by AngeleSelegna Cleaning Services Llc, For hourly service where the client is present during the cleaning, any additional time spent in the home by the cleaners will be billed to the client. It is the client's responsibility to end the cleaning services at the

end of the billable hours to avoid being charged for more time. If a client would like to add additional services or time to the hourly service, AngeleSelegna Cleaning Services Llc, must be contacted via email, text, or phone call. If a client feels that AngeleSelegna Cleaning Services Llc, cleaners are not working efficiently enough, the client must communicate such concerns to AngeleSelegna Cleaning Services Llc, before the hourly service ends. For hourly service where the client is not present, AngeleSelegna Cleaning Services Llc, will contact the client when the hourly service is completed. If more cleaning is required, the client will be notified. It is the client's responsibility to provide sufficient hours to complete the required cleaning of their property. Where sufficient hours are not provided, only priority areas of the home will be cleaned and the client will be notified. Our 24-hour cleaning guarantee for hourly cleanings is limited only to the time it takes to fix the missed areas. The guarantee does not mean that cleaners will spend the same amount of hours as the initial hours booked. Clients should voice concerns to cleaners while they are still present in the home.

CLEANING APPROVALS: Clients may confirm their satisfaction with the cleaning service in a number of ways. 1. By voice or phone. 2. By responding to our emails. 3. Through text messages. All of these ways are acceptable ways we can acknowledge a client's approval of the cleaning job. Once this is received, AngeleSelegna Cleaning Services Llc, reserves the right to decline a request for re-cleaning after the cleaning has been approved. It is the client's responsibility to ensure that all non-voice communications AngeleSelegna Cleaning Services Llc, are received and acknowledged and made within 24 hours of the initial cleaning. AngeleSelegna Cleaning Services Llc, reserves the right to decline complaints made more than 24 hours after the initial cleaning as per our policy and agreements. Customers who request to review our cleaning service but do not show up within 10 minutes of the crew leaving will be subject to paying any additional charges accrued while the crew waits for the cleaning review. Customers will be charged for cleaning review wait time of more than 10 minutes up to a maximum of 1 hour, at which time the cleaning crew may vacate the home.

CREWS: Our cleaners work in teams of one, two, or more depending on the size of the job. You may be assigned a team leader to your home. We do our best to keep the same team leader/crew assigned to your home, but cannot guarantee this. Various factors such as illness, promotions, other clients, schedules, etc. may result in a change of cleaners on a team.

CONDUCT: Our cleaners will be respectful while in your home. They will not perform tasks outside of their job such as smoking, eating or drinking, watching television, radio, video games, assisting clients with tasks outside of the client's cleaning plan, answering the phone or doorbell. Our job is to provide you with the best home cleaning experience. AngeleSelegna Cleaning Services Llc, is not a grout specialist, wall specialist, tile/renovation specialist or any type of specialist outside of general house cleaning. Therefore, AngeleSelegna Cleaning Services Llc, will not accept tasks outside of our scope of work. Clients requiring such tasks should call a specialist.

PETS THAT RUN OUT OF THE HOUSE: If you have pets, our cleaners will appreciate you keeping them on a leash and picking up after them. We do not clean litter boxes or clean urine or feces from the floor. Neither AngeleSelegna Cleaning Services Llc, nor its cleaners are responsible for pets that "run away" when our housekeepers enter or leave your home. If your pet will be "free roaming" during the cleaning, please let us know in advance so the cleaners can be alert when they open the doors. Our cleaners will lock the doors as soon as they enter and leave your home and will not leave the doors open for extended periods of time.

EQUIPMENT AND SUPPLIES: We provide our own cleaning supplies and equipment including vacuums, mops, and cleaning products. If you have a specific product you would like us to use, please call our office prior to your service date. Our service crews come with their own vacuum, but depending on the condition of a client's home, AngeleSelegna Cleaning Services Llc, may require the client to provide a vacuum. This is to ensure the safety of other clients as well as our crews. Vacuums can carry dander and other materials that some clients may be allergic to. Therefore, AngeleSelegna Cleaning Services Llc, may require clients to provide our crews with a working vacuum.

ARRIVAL TIME: The scheduled cleaning time has an arrival window of +/- 1 hour. This allows our cleaners to navigate traffic and any other delays they may experience in fulfilling your service request. Any delays beyond this window will be communicated to our customers prior to service.

PROGRAMMING: Programming changes may result in the following:

PRICE AND SCHEDULE CHANGES: The price of your recurring service is based on how often you request a cleaning service. Below are the prices for our service categories:

Weekly: Once a week

Biweekly: every 2 weeks, but no more than 3 weeks since the last cleaning.

Monthly: Every 4 weeks, but no more than 5 weeks since the last cleaning

If you reschedule your cleaning, the cost of the service may be less, more, or the same as the last cleaning. Arrangements will be made for when the house is not occupied and the client can contact us to make the necessary modifications.

Example 1: A bi-weekly customer who "skips" a cleaning creates a four-week gap between visits and the corresponding (higher) monthly rate will be applied to the next cleaning.

Example 2: A bi-weekly customer who requests an additional cleaning between scheduled visits will be charged the applicable (lower) "weekly" rate for the next 2 cleanings, as there will be a one-week gap between the two cleanings.

CLEANING RATE ADJUSTMENTS: AngeleSelegna Cleaning Services Llc, may re-evaluate service fees based on the time needed to perform our services to meet client needs, AngeleSelegna Cleaning Services Llc standards, and client satisfaction. Clients must disclose the actual condition of the home that is required for cleaning. Clients will be contacted if there are major discrepancies before service is offered. AngeleSelegna Cleaning Services Llc, reserves the right to adjust client prices if the actual condition of the home or the size of the home is not disclosed prior to booking a service. AngeleSelegna Cleaning Services Llc, also reserves the right to adjust its prices as displayed on the website before or after a client has booked a service. All price changes do not affect previously booked services. AngeleSelegna Cleaning Services Llc, constantly reviews its prices to ensure they are in line with current market rates. Therefore, after a service has been booked, AngeleSelegna Cleaning Services Llc, may review its prices and increase or decrease them. Recurring services may not be affected by price changes, however, AngeleSelegna Cleaning Services Llc, may contact recurring customers to discuss large discrepancies in price changes for future jobs.

WORKING AT HEIGHT: AngeleSelegna Cleaning Services Llc, and its cleaners do not work at heights greater than 2 rungs of a ladder. Cleaners will not undertake any cleaning that requires the use of a ladder greater than 2 rungs. To ensure proper

health and safety during work, AngeleSelegna Cleaning Services Llc, will refuse to work at heights.

We may control actual cleaning time for the first two months and occasionally after that. We will contact you to discuss possible price or service revisions if cleaning time differs significantly from the original quoted price prior to performing service. AngeleSelegna Cleaning Services Llc, reserves the right to include applicable fees in the client's cleaning quote if there are discrepancies not previously indicated by the client, such as pets in the home. Homes with pets must be disclosed at the time of booking so a pet fee may apply.

PAYMENT POLICY TERMS AND CONDITIONS: Payment is due in full when booking a time slot online.

Accepted payments are: credit cards (Mastercard, Visa), wire transfer. AngeleSelegna Cleaning Services Llc, does not accept cash payments. Clients wishing to pay cash must contact AngeleSelegna Cleaning Services Llc, prior to booking. No booking date will be held for a client who does not have a credit card or payment details in our system.

LATE CANCELLATION: A late cancellation fee of \$75.00 will be charged unless a change has been notified more than 24 hours prior to the service date and time. All notifications must be made by calling our office or sending an email or text. Notifying the cleaning crew when they are at your home is not considered notification.

RESCHEDULING : A client may reschedule a service more than 24 hours in advance of the appointment time. A rescheduled service may be cancelled at any time for a \$75 cancellation fee or rescheduled for a later date at no charge.

LOCKDOWN/INACCESSIBILITY: AngeleSelegna Cleaning Services Llc, will make every effort to accommodate its clients in the event of a lockdown where our cleaners are unable to enter the home. Lockdowns can be rescheduled for another date. For cancellations during a lockdown, there will be a \$75 cancellation fee for homes within the city. And for homes outside of the city limits, there will be a \$75 cancellation fee plus a travel fee.

KEYS: Please make arrangements for us to access your home. Your scheduled cleaning time may change due to a number of factors including traffic, but we will make sure

to do our best to be at your home within an hour of your scheduled cleaning time. Please let us know how our cleaners can access your home, whether it be by key code, mailbox, etc. If a client forgets to leave us a way to enter the home for cleaning, we will reschedule the cleaning for another day based on the client's convenience. Refunds are not given for cleanings where cleaners were unable to access homes. But we will gladly reschedule your cleaning.

CHARGES: If you need to change, cancel, or skip your regular cleaning day, we appreciate at least 2 business days notice. If you do not notify our office and upon arrival we are unable to enter your home, we will charge a block fee of the full price to cover our expenses. Our crews' daily payment is based on scheduled homes. If you skip service on short notice or lock out the crew, you will have prevented AngeleSelegna Cleaning Services Llc, from providing service to other clients during that block of time.

If at any time you require a change or modification to cleaning details or instructions, or wish to change the cleaning schedule or frequency, a call to our office is the safest way to accomplish this. The cleaning team is instructed to follow the instructions listed on your personalized work order that are a reflection of the agreed upon information. Additional requests or work given to the team at the time of cleaning that was not agreed upon with our office during the booking cannot be accepted. All additional tasks must be added to your cleaning plan during your booking or by contacting our office.

SECURITY ALARMS: If your home is equipped with a security system, please make sure it is in the "OFF" position or inform our office of the codes and entry sequence prior to scheduled cleaning. Please be sure to notify our office if this code changes.

CANCELLATIONS BY ANGELESELEGNA CLEANING SERVICES LLC, AngeleSelegna Cleaning Services Llc, reserves the right to suspend or cancel a reservation if there are problems with access to the property, water or electricity supply, or work problems with other contractors and/or service providers, as well as interference from any party. The client will remain responsible for up to 50% of the cost of the agreed service.

ACCIDENTS AND THEFT: The client is responsible for keeping cash, jewelry, and any other valuable items in a safe place. If you have valuables or family heirlooms, etc., it

would be helpful to keep them safe to prevent accidents. It is unfortunate, and although not common, from time to time something may break. Our staff is instructed to call our office immediately if ANYTHING is broken and to leave a note to inform you of the accident.

In the event that an item is damaged or broken, we reserve the option to repair or replace it. If it was caused by our team, you must report this incident within 24 hours of the service. The client must be present at the end of the cleaning and must inspect the house before the cleaners leave. Any damage must be reported immediately. Once the cleaners leave, the cleaner is no longer responsible for any damage that may occur when we are unable to verify the source of the damage.

A dollar value for the "one-of-a-kind" items destroyed must be shown in order for a settlement to be determined. We are not responsible for wall hangings attached with anything other than "real" picture hangers. Pins, thread, etc. are not permitted. AngeleSelegna Cleaning Services Llc, and its cleaners will make every effort to ensure that when dusting hanging frames, they are not damaged. Clients are responsible for using proper hanging techniques for their home decor.

If a client suspects that a theft has occurred or if a theft has occurred, it is their responsibility to report the incident to the AngeleSelegna Cleaning Services Llc office. The client will file a theft complaint, if an actual theft has occurred, and proceed to the point of initiating legal proceedings. AngeleSelegna Cleaning Services Llc, is indemnified against any claim.

HOLIDAYS: The only holidays our company observes are New Year's Day, Canada Day, Labour Day, Thanksgiving Day, Christmas Eve, and Christmas Day. Regular cleaning will be offered on all other holidays. If your regular cleaning falls on these days, our office will contact you approximately 1-2 weeks prior to the holiday to reschedule your cleaning. If you would like to reschedule a cleaning that falls on another holiday during the year, please call the office at least 2 business days in advance to avoid a late cancellation fee.

CLUTTER: Cleaning will be much more satisfying if the team does not have to deal with a large amount of clutter , so we recommend that [you prepare your home for a cleaning](#)

When your home is tidy and clutter-free, we can deliver better results.

Before each cleaning service we recommend:

- Tidy up. Remove all small items from surfaces, including floors, in living areas, bedrooms, bathrooms, and the kitchen. Once surfaces are clear, we can focus on scrubbing and disinfecting them. We do not separate dirty laundry from clean laundry or other items. We are available to do laundry for an additional fee, as long as you arrange this with us in advance.
- Prepare your kitchen. Put all dirty dishes in the dishwasher and make sure the sink is clean. We will load the dishwasher if necessary, but this distracts us from other tasks and is not an efficient use of our time. We do not wash dishes or unload the dishwasher. Remove pots and pans from the stove. Put away all food.
- Prepare your bathroom. Wipe down counters and floors and make sure all towels are removed or hung neatly on racks or hooks.
- Prepare living areas. If you want our cleaning staff to do a thorough dusting, remove all knickknacks and other items from surfaces. Otherwise, we will dust around them. Put away all toys, books, magazines, and other items. Remember that we are a professional cleaning service. If we have to fill our time with general cleaning tasks, the results will not be as thorough.
- Prepare the rooms. Remove all items from the floor, including clothing, shoes, toys, and books. If the floor is covered in items, we will do our best to clean up around them. If it is possible to move it to the side quickly, we will do so. We will only do very light organizing.
- Plan your time. Do your best to give our cleaners space so they have full access to the room they are cleaning and can provide the best service possible. This includes children and pets – for everyone’s safety, please keep them out of the way and do not allow them to touch cleaning supplies and equipment.
- Be available. Understand that our cleaners have a strict schedule. Plan your calls and work meetings before scheduling your cleaning.

LAUNDRY SERVICE: Clients who request a laundry service with AngeleSelegna Cleaning Services Llc, agree that AngeleSelegna Cleaning Services Llc, will not be responsible for any damage to the washers, dryers, or clothing being washed. Every client who requests a laundry service agrees that the clothing in the washer may experience discoloration, shrinkage, loosening, or other unexpected outcome. Therefore, it is the responsibility of each client to provide proper guidance to the cleaning staff regarding the laundry service or cleaning of their home. AngeleSelegna

Cleaning Services Llc, is not responsible for any damage resulting from the use of our services, including laundry service.

HEALTH & SAFETY: AngeleSelegna Cleaning Services Llc, reserves the right to refuse a job for health and safety reasons or any work outside the scope of our insurance policy.

QUALITY CONTROL: Our quality control consists of home inspections and phone calls. A supervisor may enter your home after our cleaning team has completed their work. You may be called to your home or work. We believe inspections and customer contact are the best way to help exceed your expectations and improve our high standards. You may also benefit from a satisfaction survey. We appreciate your feedback.

STAIN REMOVAL: AngeleSelegna Cleaning Services Llc, will make every effort to ensure that all stains are removed during cleaning. However, there are long-standing stains that may be difficult to remove during the required cleaning time, such as stains on the oven, walls, or other parts of the home. AngeleSelegna Cleaning Services Llc, will advise clients in such cases to decide what is an acceptable cleaning for that part of the home.

BEFORE AND AFTER PHOTOS: AngeleSelegna Cleaning Services Llc, takes before and after photos of completed cleaning jobs. These photos can be used for marketing and as proof of the work performed. This reduces discrepancies in expectations and helps AngeleSelegna Cleaning Services Llc, continue to monitor the quality and integrity of its cleaning work. Before and after cleaning photos taken will become the property of AngeleSelegna Cleaning Services Llc, and AngeleSelegna Cleaning Services Llc, will not reveal the location of the cleaning or reveal parts of the home that may indicate the client's personal information. Clients who are uncomfortable with photos may voice their concerns to AngeleSelegna Cleaning Services Llc, by calling or emailing our office.

WALL WASHING/WALL STAIN CLEANING: Clients who book a wall washing or wall stain cleaning service with us agree that AngeleSelegna Cleaning Services Llc, will not be liable for any damage to walls during cleaning. There are several factors that can lead to damage to walls during cleaning and some pre-existing conditions may already exist before the service is provided. AngeleSelegna Cleaning Services Llc, reserves the

right to refuse wall service or any other cleaning service for health and safety reasons or other reasons relating to their ability to perform the job properly. A client's wall stain cleaning service may be changed to wall washing if the stains are all over the wall rather than spot stains on the wall. In such case, AngeleSelegna Cleaning Services Llc, will contact the client to discuss an alternative service or an alternative date for a different service as well as pricing.

HOARDING: Homes where hoarding has occurred require special attention. If the home was booked for standard, deep, or move-out cleaning prior to arrival, AngeleSelegna Cleaning Services Llc, will convert the client's booking to our hourly rate (\$45/hour per cleaner). All of these situations can only be cleaned at an hourly rate because AngeleSelegna Cleaning Services Llc, cannot know how many hours it might take. Estimates will be provided to clients prior to the cleaning appointment.

ADDITIONAL WORK: Please call us in advance with any special requests (e.g. after construction, refrigerator cleaning, garage, additional rooms, or any other additional services noted on our website) so we can schedule the time needed to complete these tasks. We will provide you with an estimate over the phone; however, we reserve the right to adjust the estimate after the work is completed. A customer may request additional work for their home as long as they contact AngeleSelegna Cleaning Services Llc, by phone or email prior to the service time to make adjustments.

ITEMS WE CANNOT CLEAN/MAINTAIN: We have instructed our staff to leave certain items untouched such as items or areas containing bodily fluids or excretions and litter boxes. If your pet has an accident or vomits, it will be your responsibility to clean it up. Our crews are encouraged to clean around these areas. Seasonal insect infestation can also be a problem and may prevent us from fully cleaning your home. If ants, termites, roaches, fleas, etc. are found, AngeleSelegna Cleaning Services Llc, cleaners will not clean or vacuum the area.

We will leave you a note or call you to let you know about the problem. We do not clean the inside of curio cabinets. If you have other items that you would prefer we not clean or handle, please call the office and we will make arrangements to prevent us from cleaning them. Our staff cannot climb higher than a step stool, one or two steps of a ladder, work on the outside of your home, move furniture containing electronic devices, lift objects weighing more than 20 pounds, prepare meals, provide pet or child-related services, or empty diaper pails.

HIRING AN ANGELESELEGNA CLEANING SERVICES LLC CREW: Our crews have signed a non-compete agreement with AngeleSelegna Cleaning Services Llc. They are prohibited from soliciting business from any client on their own behalf or on behalf of any third party during your contract with AngeleSelegna Cleaning Services Llc, or for 2 years after termination of the contract, without the written approval of AngeleSelegna Cleaning Services Llc. You agree not to hire past or present AngeleSelegna Cleaning Services Llc crews, for a period of no less than 2 years from the date the team member last worked for AngeleSelegna Cleaning Services Llc. With AngeleSelegna Cleaning Services Llc, a significant amount of time and resources are spent choosing the best crew.

In the event you find that you must hire an AngeleSelegna Cleaning Services Llc team member, despite this agreement, you will be required to pay a hiring fee equal to 20% of the team member's annual net salary immediately upon hiring the previous or current team member, regardless of whether the employment is regular or contract. Please contact AngeleSelegna Cleaning Services Llc, to discuss this process and how to approach it.

TIPPING: Tips are appreciated by the cleaning crew but are not required. A tip of 10-15% of the total cleaning fee is recommended. Tips can be left in cash for the cleaning crew or we can add them to your credit card payment. We pay our crew members 100% of the tip you give them.

CLEANING BEHIND APPLIANCES: Cleaning behind appliances such as ovens, refrigerators, washing machines, dryers, etc. cannot be done if the appliances are not moved before our cleaners arrive at your home. Cleaning behind appliances will not be done on a standard or deep clean. These only apply to move-out cleans. Cleaning behind furniture cannot be done in homes if moving the furniture would pose a risk to our cleaners, the homeowners, or the furniture. During deep cleans, if a customer requires cleaning behind furniture, the furniture must be moved before our cleaners arrive.

Interior of ovens, refrigerators, cabinets, etc. Customers requesting cleaning of the inside of ovens, refrigerators, or cabinets must have these areas emptied before our cleaners arrive.

Our move-in/move-out cleaning requires that the client's home be vacated before the cleaning service begins.

PERSONAL INFORMATION: Calls made or received by AngeleSelegna Cleaning Services Llc, may be recorded for quality and training purposes. AngeleSelegna Cleaning Services Llc, will never share your information or your call information with third party companies or services without prior consent or unless required by state or federal law.

OFFICE HOURS: Our office is open Monday through Sunday from 7:00 am to 7:00 pm We offer after-hours customer service via our website chat box. Please visit our website and chat with a customer service representative from 8:00 am to 11:00 pm, 7 days a week. Please note that AngeleSelegna Cleaning Services Llc, reserves the right to adjust chat box customer service hours based on business needs and accommodations. Customers may also contact us and leave us a voicemail on our business phone number.

INSURED: We strive to be the most convenient way to clean your home, which is why our company is insured when providing our services.

DISCLAIMER OF WARRANTIES: THE COMPANY MAKES NO REPRESENTATIONS, WARRANTIES OR GUARANTEES AS TO THE RELIABILITY, TIMELINESS, QUALITY, SUITABILITY, AVAILABILITY, ACCURACY OR COMPLETENESS OF THE SERVICE OR SOFTWARE. THE COMPANY DOES NOT REPRESENT OR WARRANT THAT (A) THE USE OF THE SERVICE OR SOFTWARE WILL BE SECURE, TIMELY, UNINTERRUPTED OR ERROR-FREE, OR THAT IT WILL OPERATE IN COMBINATION WITH ANY OTHER HARDWARE, SOFTWARE, SYSTEM OR DATA, (B) THE SERVICE OR SOFTWARE (INCLUDING ANY CLEANING SERVICES) WILL MEET YOUR REQUIREMENTS OR EXPECTATIONS, (C) ANY DATA STORED WILL BE ACCURATE OR RELIABLE, (D) THE QUALITY OF ANY PRODUCTS, SERVICES, INFORMATION, OR OTHER MATERIAL PURCHASED OR OBTAINED BY YOU THROUGH THE SERVICE (INCLUDING ANY CLEANING SERVICES) WILL MEET YOUR REQUIREMENTS OR EXPECTATIONS, (E) ANY ERRORS OR DEFECTS IN THE SERVICE OR SOFTWARE WILL BE CORRECTED, OR (F) THE SERVICE OR THE SERVER(S) THAT MAKES THE SERVICE AVAILABLE ARE

FREE OF VIRUSES OR OTHER HARMFUL COMPONENTS. THE SERVICE AND SOFTWARE ARE PROVIDED TO YOU STRICTLY ON AN "AS IS" BASIS. ALL CONDITIONS, REPRESENTATIONS AND WARRANTIES, WHETHER EXPRESS, IMPLIED, STATUTORY OR OTHERWISE, INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT OF THIRD PARTY RIGHTS, ARE HEREBY DISCLAIMED TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW. THE COMPANY MAKES NO REPRESENTATION, WARRANTY OR GUARANTEE AS TO THE RELIABILITY, SECURITY, TIMELINESS, QUALITY, SUITABILITY OR AVAILABILITY OF ANY SERVICE, PRODUCT OR GOODS OBTAINED FROM THIRD PARTIES THROUGH THE USE OF THE SERVICE OR SOFTWARE. YOU ACKNOWLEDGE AND AGREE THAT THE ENTIRE RISK ARISING OUT OF YOUR USE OF THE SOFTWARE AND SERVICE, AND ANY THIRD PARTY SERVICES OR PRODUCTS, REMAINS SOLELY WITH YOU, TO THE MAXIMUM EXTENT PERMITTED BY LAW.

NETWORK DELAYS: THE COMPANY'S SERVICE AND SOFTWARE MAY BE SUBJECT TO LIMITATIONS, DELAYS, AND OTHER PROBLEMS INHERENT IN THE USE OF THE INTERNET, TELECOMMUNICATIONS NETWORKS, AND ELECTRONIC COMMUNICATIONS. THE COMPANY IS NOT RESPONSIBLE FOR ANY DELAYS, FAILURES IN DELIVERY, OR OTHER DAMAGES RESULTING FROM SUCH PROBLEMS.

LIMITATION OF LIABILITY: IN NO EVENT WILL THE COMPANY'S TOTAL LIABILITY EXCEED THE AMOUNTS ACTUALLY PAID BY YOU AND/OR OWED BY YOU IN THE SIX (6) MONTH PERIOD IMMEDIATELY PRECEDING THE EVENT GIVING RISE TO SUCH CLAIM. IN NO EVENT SHALL THE COMPANY AND/OR ITS LICENSORS BE LIABLE TO ANYONE FOR ANY INDIRECT, PUNITIVE, SPECIAL, EXEMPLARY, INCIDENTAL, CONSEQUENTIAL OR OTHER DAMAGES OF ANY KIND OR TYPE (INCLUDING PERSONAL INJURY, LOSS OF DATA, REVENUE, PROFITS, USE OR OTHER ECONOMIC ADVANTAGE). THE COMPANY AND/OR ITS LICENSORS SHALL NOT BE LIABLE FOR ANY LOSS, DAMAGE OR INJURY THAT YOU MAY INCUR, INCLUDING, WITHOUT LIMITATION, LOSS, DAMAGE OR INJURY ARISING FROM, OR IN ANY WAY RELATED TO, THE SERVICE OR SOFTWARE, INCLUDING, WITHOUT LIMITATION, THE USE OF OR INABILITY TO USE THE SERVICE OR SOFTWARE, ANY RELIANCE PLACED BY YOU ON THE COMPLETENESS, ACCURACY OR EXISTENCE OF ANY ADVERTISING, OR AS A RESULT OF ANY RELATIONSHIP OR TRANSACTION BETWEEN YOU AND ANY THIRD PARTY SERVICE PROVIDER, ADVERTISER OR SPONSOR WHOSE ADVERTISING APPEARS ON OR IS REFERRED TO BY THE WEBSITE. SERVICE OR SOFTWARE, EVEN IF THE COMPANY AND/OR ITS LICENSORS HAVE BEEN PREVIOUSLY ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

These Terms of Use and any dispute between you and AngeleSelegna Cleaning Services Llc, shall be governed by United States law without regard to principles of conflict of laws.

BY USING THE SITE OR SERVICES IN ANY WAY, YOU AGREE THAT ANY CLAIM OR DISPUTE ARISING OUT OF YOUR USE OF THE SITE OR SERVICES OR RELATING TO ANY ALLEGED BREACH OF THE TERMS OF USE WILL BE RESOLVED EXCLUSIVELY BY BINDING ARBITRATION. YOU AGREE TO WAIVE YOUR RIGHT TO GO TO COURT TO ASSERT OR DEFEND ANY CLAIM BETWEEN YOU AND AngeleSelegna Cleaning Services Llc, AND YOUR RIGHT TO PARTICIPATE IN A CLASS ACTION OR OTHER COLLECTIVE PROCEEDING. CLAIMS AND DISPUTES MUST BE ARBITRATED ON AN INDIVIDUAL BASIS, AND CANNOT BE CONSOLIDATED WITH ANY OTHER CLAIM OR DISPUTE. JUDGMENT ON THE ARBITRATION AWARD MAY BE ENTERED IN ANY COURT HAVING JURISDICTION IN THE STATE OF WASHINGTON. YOU OR AngeleSelegna Cleaning Services Llc, MAY SEEK ANY PRELIMINARY OR PROVISIONAL RELIEF FROM A COURT OF COMPETENT JURISDICTION IN THE STATE OF WASHINGTON THAT IS NECESSARY TO PROTECT PROPERTY RIGHTS PENDING COMPLETION OF THE ARBITRATION. ANY PROCEEDINGS REQUIRED TO ENFORCE THIS ARBITRATION AGREEMENT MAY BE COMMENCED IN ANY COURT OF COMPETENT JURISDICTION. SHOULD THIS AGREEMENT BE DEEMED UNENFORCEABLE, ANY LITIGATION AGAINST AngeleSelegna Cleaning Services Llc, MAY BE COMMENCED ONLY IN FEDERAL OR STATE COURTS LOCATED IN THE STATE OF WASHINGTON AND YOU HEREBY IRREVOCABLY CONSENT TO THE JURISDICTION OF THOSE COURTS FOR SUCH PURPOSES.

THE QUALITY OF CLEANING SERVICES SCHEDULED THROUGH THE USE OF THE SERVICE OR SOFTWARE MAY NOT MEET YOUR STANDARDS. AngeleSelegna Cleaning Services Llc, WILL MAKE EVERY EFFORT TO RESOLUTION ANY PROBLEMS ARISING FROM QUALITY ISSUES OF THE SERVICES PROVIDED. HOWEVER, CUSTOMERS SHOULD NOTE THAT SOME OF ANGELESELEGNA CLEANING SERVICES LLC, SERVICES ARE PERFORMED BY CONTRACTORS.

NOTHING CONTAINED ON THIS WEBSITE CONSTITUTES OR IS INTENDED TO CONSTITUTE ADVICE OF ANY KIND. IF YOU REQUIRE ADVICE IN RELATION TO ANY LEGAL, FINANCIAL OR MEDICAL MATTER, YOU SHOULD CONSULT AN APPROPRIATE PROFESSIONAL.

BY USING THE SERVICE OR SOFTWARE, YOU AGREE THAT THE EXCLUSIONS AND LIMITATIONS OF LIABILITY SET FORTH IN THIS AGREEMENT ARE REASONABLE. IF YOU DO NOT FIND THEM REASONABLE, YOU SHOULD NOT USE THE SERVICE OR SOFTWARE.

GENERAL: No joint venture, partnership, employment, or agency relationship exists between you, the Company, or any third party provider as a result of this Agreement or use of the Service or Software. If any provision of the Agreement is held to be invalid or unenforceable, such provision will be struck and the remaining provisions will be enforced to the maximum extent permitted by law. The Company's failure to enforce any right or provision of this Agreement shall not constitute a waiver of such right or provision unless acknowledged and agreed to by the Company in writing. This Agreement comprises the entire agreement between you and the Company and supersedes all prior or contemporaneous negotiations, discussions, or agreements, whether written or oral, between you and the Company with respect to the subject matter hereof.

OTHER PARTIES: You agree that as a corporation or sole proprietorship, the Company has an interest in limiting the personal liability of itself, its owner(s), officers, employees, or Contractors. You agree that you will not bring any personal claim against the owner(s), officers, or employees of the Company with respect to any losses you suffer in connection with the Service or the Software. Notwithstanding the foregoing, you agree that the limitations of warranties and liability set forth in this Agreement will protect the Company's officers, employees, agents, subsidiaries, successors, assigns, and subcontractors, as well as the Company.

By using the Software or Service, you agree that: You will only use the Service or Software for lawful purposes; you will not use the Service to send or store illegal material or for fraudulent purposes. You will not use the Service or Software to cause annoyance, inconvenience or inconvenience. You will not impair the proper functioning of the network. You will not attempt to damage the Service or Software in any way. You will not copy or distribute the Site or other content without the written permission of the Company. You will only use the Site for your own use and will not resell it to any third party. You will keep your account password or any identification provided to you that allows you to access the Site secure and confidential. You will provide us with any proof of identity that the Company may reasonably request. You will only use an access point or data account that you are authorized to use.

TERMINATION: The Company reserves the right to (i) modify or discontinue, temporarily or permanently, the Service (or any part thereof) and (ii) refuse any and all current and future use of the Service, suspend or terminate your account (any part thereof) or use of the Service, for any reason, including if the Company believes that you have violated this Agreement. The Company shall not be liable to you or any third party for any modification, suspension or discontinuance of the Service. The Company will make reasonable efforts to contact you and warn you prior to the Company's suspension or termination of your account.

By visiting this website and booking a service with us, either online or by phone, you agree to the terms and conditions set out therein.

